

**Settlement of Claims in respect of AIR INDIA Flight No. AI171 from Ahmedabad to London Gatwick as on 03.10.2025**

| Life Insurance Industry Summary |                                                 |                                                |                 |                  |                |                  |                    |                  |                                                                            |
|---------------------------------|-------------------------------------------------|------------------------------------------------|-----------------|------------------|----------------|------------------|--------------------|------------------|----------------------------------------------------------------------------|
| Sl.No                           | Type of Claim                                   |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks                                                                    |
|                                 |                                                 |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |                                                                            |
| 1                               | Individual Insurance                            | Death claims (inlcuding rider benefit, if any) | 149             | 3459.23          | 149            | 3459.23          | 0                  | 0.00             | Refer Individual Insurer's remarks                                         |
| 2                               | PMJJBY                                          | Death claims                                   | 1               | 2.00             | 1              | 2.00             | 0                  | 0.00             |                                                                            |
| 3                               | Personal Accident (Other than PMSBY)            |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
| 4                               | Health Claims                                   |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
| 5                               | All other Miscellaneous                         |                                                | 24              | 1079.93          | 24             | 1079.93          | 0                  | 0.00             |                                                                            |
|                                 | Total                                           |                                                | 174             | 4541.16          | 174            | 4541.16          | 0                  | 0.00             |                                                                            |
| Life Insurer wise Bifurcation   |                                                 |                                                |                 |                  |                |                  |                    |                  |                                                                            |
| 1                               | ADITYA BIRLA SUN LIFE INSURANCE COMPANY LIMITED |                                                |                 |                  |                |                  |                    |                  |                                                                            |
|                                 | Type of Claim                                   |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks                                                                    |
|                                 |                                                 |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |                                                                            |
|                                 | Individual Insurance                            | Death claims (inlcuding rider benefit, if any) | 1               | 45.60            | 1              | 45.60            | 0                  | 0.00             | NA                                                                         |
|                                 | PMJJBY                                          | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | Personal Accident (Other than PMSBY)            |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | Health Claims                                   |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | All other Miscellaneous                         |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 |                                                 | Total                                          |                 | 1                | 45.60          | 1                | 45.60              | 0                | 0.00                                                                       |
| 2                               | AXIS MAX LIFE INSURANCE LIMITED                 |                                                |                 |                  |                |                  |                    |                  |                                                                            |
|                                 | Type of Claim                                   |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks                                                                    |
|                                 |                                                 |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |                                                                            |
|                                 | Individual Insurance                            | Death claims (inlcuding rider benefit, if any) | 5               | 127.12           | 5              | 127.12           | 0                  | 0.00             | one Group claim received has been reported under "All Other Miscellaneous" |
|                                 | PMJJBY                                          | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | Personal Accident (Other than PMSBY)            |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | Health Claims                                   |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | All other Miscellaneous                         |                                                | 1               | 17.86            | 1              | 17.86            | 0                  | 0.00             |                                                                            |
|                                 |                                                 | Total                                          |                 | 6                | 144.98         | 6                | 144.98             | 0                | 0.00                                                                       |
| 3                               | BAJAJ ALLIANZ LIFE INSURANCE COMPANY LIMITED    |                                                |                 |                  |                |                  |                    |                  |                                                                            |
|                                 | Type of Claim                                   |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks                                                                    |
|                                 |                                                 |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |                                                                            |
|                                 | Individual Insurance                            | Death claims (inlcuding rider benefit, if any) | 3               | 15.68            | 3              | 15.68            | 0                  | 0.00             | NA                                                                         |
|                                 | PMJJBY                                          | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | Personal Accident (Other than PMSBY)            |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | Health Claims                                   |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 | All other Miscellaneous                         |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                                                            |
|                                 |                                                 | Total                                          |                 | 3                | 15.68          | 3                | 15.68              | 0                | 0.00                                                                       |

|   |                                                                                |                                                |                 |                  |                |                  |                    |                  |                                            |
|---|--------------------------------------------------------------------------------|------------------------------------------------|-----------------|------------------|----------------|------------------|--------------------|------------------|--------------------------------------------|
| 4 | BANDHAN LIFE INSURANCE LIMITED (FORMERLY AEGON LIFE INSURANCE COMPANY LIMITED) |                                                |                 |                  |                |                  |                    |                  |                                            |
|   | Type of Claim                                                                  |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks                                    |
|   |                                                                                |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |                                            |
|   | Individual Insurance                                                           | Death claims (inlcuding rider benefit, if any) | 1               | 3.29             | 1              | 3.29             | 0                  | 0.00             | NA                                         |
|   | PMJJBY                                                                         | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Personal Accident (Other than PMSBY)                                           |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Health Claims                                                                  |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | All other Miscellaneous                                                        |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Total                                                                          |                                                | 1               | 3.29             | 1              | 3.29             | 0                  | 0.00             |                                            |
| 5 | BHARTI AXA LIFE INSURANCE COMPANY LIMITED                                      |                                                |                 |                  |                |                  |                    |                  |                                            |
|   | Type of Claim                                                                  |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks                                    |
|   |                                                                                |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |                                            |
|   | Individual Insurance                                                           | Death claims (inlcuding rider benefit, if any) | 1               | 0.55             | 1              | 0.55             | 0                  | 0.00             | NA                                         |
|   | PMJJBY                                                                         | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Personal Accident (Other than PMSBY)                                           |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Health Claims                                                                  |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | All other Miscellaneous                                                        |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Total                                                                          |                                                | 1               | 0.55             | 1              | 0.55             | 0                  | 0.00             |                                            |
| 6 | HDFC LIFE INSURANCE COMPANY LIMITED                                            |                                                |                 |                  |                |                  |                    |                  |                                            |
|   | Type of Claim                                                                  |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks                                    |
|   |                                                                                |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |                                            |
|   | Individual Insurance                                                           | Death claims (inlcuding rider benefit, if any) | 6               | 381.15           | 6              | 381.15           | 0                  | 0.00             | NA                                         |
|   | PMJJBY                                                                         | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Personal Accident (Other than PMSBY)                                           |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Health Claims                                                                  |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | All other Miscellaneous                                                        |                                                | 6               | 155.74           | 6              | 155.74           | 0                  | 0.00             | Group                                      |
|   | Total                                                                          |                                                | 12              | 536.89           | 12             | 536.89           | 0                  | 0.00             |                                            |
| 7 | ICICI PRUDENTIAL LIFE INSURANCE COMPANY LIMITED                                |                                                |                 |                  |                |                  |                    |                  |                                            |
|   | Type of Claim                                                                  |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks                                    |
|   |                                                                                |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |                                            |
|   | Individual Insurance                                                           | Death claims (inlcuding rider benefit, if any) | 19              | 954.15           | 19             | 954.15           | 0                  | 0.00             | 19 claims were settled for 7 Lives covered |
|   | PMJJBY                                                                         | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             | NA                                         |
|   | Personal Accident (Other than PMSBY)                                           |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | Health Claims                                                                  |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |                                            |
|   | All other Miscellaneous                                                        |                                                | 2               | 8.27             | 2              | 8.27             | 0                  | 0.00             | 2 claims were settled 1 Life covered       |
|   | Total                                                                          |                                                | 21              | 962.42           | 21             | 962.42           | 0                  | 0.00             |                                            |

|    |                                               |                                                |                 |                  |                |                  |                    |                  |         |
|----|-----------------------------------------------|------------------------------------------------|-----------------|------------------|----------------|------------------|--------------------|------------------|---------|
| 8  | INDIAFIRST LIFE INSURANCE COMPANY LIMITED     |                                                |                 |                  |                |                  |                    |                  |         |
|    | Type of Claim                                 |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks |
|    |                                               |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |         |
|    | Individual Insurance                          | Death claims (inlcuding rider benefit, if any) | 3               | 65.45            | 3              | 65.45            | 0                  | 0.00             | NA      |
|    | PMJJBY                                        | Death claims                                   | 1               | 2.00             | 1              | 2.00             | 0                  | 0.00             |         |
|    | Personal Accident (Other than PMSBY)          |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Health Claims                                 |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | All other Miscellaneous                       |                                                | 2               | 201.89           | 2              | 201.89           | 0                  | 0.00             |         |
|    | Total                                         |                                                | 6               | 269.34           | 6              | 269.34           | 0                  | 0.00             |         |
| 9  | KOTAK MAHINDRA LIFE INSURANCE COMPANY LIMITED |                                                |                 |                  |                |                  |                    |                  |         |
|    | Type of Claim                                 |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks |
|    |                                               |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |         |
|    | Individual Insurance                          | Death claims (inlcuding rider benefit, if any) | 2               | 8.53             | 2              | 8.53             | 0                  | 0.00             | NA      |
|    | PMJJBY                                        | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Personal Accident (Other than PMSBY)          |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Health Claims                                 |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | All other Miscellaneous                       |                                                | 1               | 3.75             | 1              | 3.75             | 0                  | 0.00             | Group   |
|    | Total                                         |                                                | 3               | 12.28            | 3              | 12.28            | 0                  | 0.00             |         |
| 10 | LIC of India                                  |                                                |                 |                  |                |                  |                    |                  |         |
|    | Type of Claim                                 |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks |
|    |                                               |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |         |
|    | Individual Insurance                          | Death claims (inlcuding rider benefit, if any) | 95              | 1227.36          | 95             | 1227.36          | 0                  | 0.00             | NA      |
|    | PMJJBY                                        | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Personal Accident (Other than PMSBY)          |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Health Claims                                 |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | All other Miscellaneous                       |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Total                                         |                                                | 95              | 1227.36          | 95             | 1227.36          | 0                  | 0.00             |         |
| 11 | PNB METLIFE LIFE INSURANCE COMPANY LIMITED    |                                                |                 |                  |                |                  |                    |                  |         |
|    | Type of Claim                                 |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks |
|    |                                               |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |         |
|    | Individual Insurance                          | Death claims (inlcuding rider benefit, if any) | 1               | 7.63             | 1              | 7.63             | 0                  | 0.00             | NA      |
|    | PMJJBY                                        | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Personal Accident (Other than PMSBY)          |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Health Claims                                 |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | All other Miscellaneous                       |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Total                                         |                                                | 1               | 7.63             | 1              | 7.63             | 0                  | 0.00             |         |

|    |                                                 |                                                |                 |                  |                |                  |                    |                  |         |
|----|-------------------------------------------------|------------------------------------------------|-----------------|------------------|----------------|------------------|--------------------|------------------|---------|
| 12 | RELIA NCE NIPPON LIFE INSURANCE COMPANY LIMITED |                                                |                 |                  |                |                  |                    |                  |         |
|    | Type of Claim                                   |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks |
|    |                                                 |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |         |
|    | Individual Insurance                            | Death claims (inlcuding rider benefit, if any) | 1               | 1.39             | 1              | 1.39             | 0                  | 0.00             | NA      |
|    | PMJJBY                                          | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Personal Accident (Other than PMSBY)            |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Health Claims                                   |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | All other Miscellaneous                         |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Total                                           |                                                | 1               | 1.39             | 1              | 1.39             | 0                  | 0.00             |         |
| 12 | SBI LIFE INSURANCE COMPANY LIMITED              |                                                |                 |                  |                |                  |                    |                  |         |
|    | Type of Claim                                   |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks |
|    |                                                 |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |         |
|    | Individual Insurance                            | Death claims (inlcuding rider benefit, if any) | 3               | 63.64            | 3              | 63.64            | 0                  | 0.00             | NA      |
|    | PMJJBY                                          | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Personal Accident (Other than PMSBY)            |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Health Claims                                   |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | All other Miscellaneous                         |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Total                                           |                                                | 3               | 63.64            | 3              | 63.64            | 0                  | 0.00             |         |
| 13 | TATA AIA LIFE INSURANCE COMPANY LIMITED         |                                                |                 |                  |                |                  |                    |                  |         |
|    | Type of Claim                                   |                                                | Claims Reported |                  | Claims Settled |                  | Claims Outstanding |                  | Remarks |
|    |                                                 |                                                | Number          | Amount (in lacs) | Number         | Amount (in lacs) | Number             | Amount (in lacs) |         |
|    | Individual Insurance                            | Death claims (inlcuding rider benefit, if any) | 8               | 557.69           | 8              | 557.69           | 0                  | 0.00             | NA      |
|    | PMJJBY                                          | Death claims                                   | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Personal Accident (Other than PMSBY)            |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | Health Claims                                   |                                                | 0               | 0.00             | 0              | 0.00             | 0                  | 0.00             |         |
|    | All other Miscellaneous                         |                                                | 12              | 692.42           | 12             | 692.42           | 0                  | 0.00             | Group   |
|    | Total                                           |                                                | 20              | 1250.11          | 20             | 1250.11          | 0                  | 0.00             |         |